QLY-003 Quality Policy



Our Vision is to become the best company in our sector to do business with, and the best to work for. For us to achieve this, we need to deliver excellent customer service and operate efficiently every time - safely.

Speedy's Mission is to provide safe, reliable hire equipment and services to enable successful delivery of customer projects.

Speedy Hire Plc Directors, Management and Colleagues are dedicated to providing products, services and processes that will meet the needs of our customers. This will be achieved by operating a comprehensive, co-ordinated Quality Management System throughout the network.

The system is designed to meet the requirements of ISO 9001: 2015 and is implemented across the whole organisation, embracing all of the activities which impact upon our customers to ensure the long term future of our respective businesses.

The Company is committed to continual improvement within the Quality Management System, to provide the necessary working environment, training, resources and to involve our suppliers who are actively encouraged to improve the quality of their products and services. This will be achieved by setting quality objectives, a schedule of audits and management reviews that are measurable and focused on meeting the needs of the business and our customers.

The Directors of the Company are committed to ensure that the system is effective in achieving a quality of service that meets the requirements of our customers both now and in the future and all other applicable requirements. This policy is reviewed for continuing suitability and is communicated, understood and implemented throughout the organisation.

Dan

Dan Evans Chief Executive Speedy Hire Plc